



Privacy Policy

PERSONAL SAFETY LONDON &
FIVE RINGS TRAINING LTD

WEBSITES

www.personalsafetylondonuk.com
www.fiveringstraining.com

Our Privacy Policy

We take client discretion, confidentiality and privacy very seriously and offer extremely high levels of client confidentiality. To find out more you should read this policy in conjunction with our cookie policy and terms and conditions which will all help you fully understand how your data is used.

Confidentiality

We offer a supportive welcoming highly discrete environment for training, advising and problem solving to our clients needs. The safety and security of our clients is our principle focus. We operate an exceptionally high level of confidentiality for all our clients. We provide discrete training locations in UK and worldwide, and offer Non Disclosure Agreements to all our clients.

Personal Data

We don't ask for your information on our websites unless you choose to fill in the provided contact forms. If you prefer you can email us direct to the email addresses provided. If you do fill in the contact forms the information goes directly through our webmail to our internal team who store your details on a secure database. That database is not accessed by anyone other than our principle staff and your details will never be given to anyone without your written permission.

As with all service providers, when you contact us we will keep a copy of the correspondence we have with you to be able to assist you in your enquiry to the highest standards and we will also add your contact information to our secure client database. That information and your contact details will be held in the strictest of confidence and will never be shown, sold or given to third parties without your written permission.

Any information you discuss with your instructors or advisors during training or consultation is not shared with other members of PSL staff or any other parties, the information is not written down in a manner

Personal Safety London, Five Rings Training Limited

www.fiveringstraining.com | www.personalsafetylondonuk.com | Tel: +44(0)203 642 0872 | Registered Office: Kemp House 152 City Road London EC1V



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which links the data to your identity and all instructors and consultants adhere to a strict client confidentiality agreement so we can offer and provide to our clients the highest levels of discrete training and learning.

Secure Training

You will notice that none of our training locations addresses are published online. We keep our locations private to clients and members only, to provide the highest standards of secure training we can. We offer secure training locations and discrete addresses internationally too, to provide a further layer of client privacy, wherever you may wish us to train you. Ask us for more details and we will be happy to help.

Training With Us

Prior to receiving training you will be asked to complete a questionnaire. The purpose of the questionnaire is for health and safety reasons. The content of the questionnaire is held in the strictest confidence and the questionnaire is carried out by necessity to ensure you receive training in a responsible manner within a safe environment.

We retain personal information no longer than is legally permissible, and delete personal information when it is no longer necessary for the purposes set out in this Policy.

Joining us via Linked In or Facebook

We hold membership groups on Facebook and company pages on both Facebook and LinkedIn. By joining us to be part of our community on these platforms you consent and authorize us to access certain information from your Facebook or LinkedIn profiles.

As such if we view material on any of your profiles which we deem to be inappropriate or pose a security risk to our clients, our organisation, our staff, our company or our work we reserve the right to remove you from the groups, pages or community. You are welcome to dispute the decision however we may request a vetting procedure be carried out to ensure you are suitable for client-group membership in such instances.



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Where Your Data is Stored

Your contact data and correspondence is stored on an Apple Cloud 5. Your contact information is held within a secure FRT server. Your email address is stored within apple cloud, FRT secure server and mailchimp database to allow you to receive newsletters. You have personal control to unsubscribe from our newsletters at any time by clicking the link at the bottom of the email sent to you. You are also welcome to speak to us direct to advise us on how you would like to receive further information on our news and services.

Marketing and newsletters

With your consent, we will send you newsletters, marketing materials and other information about our products and Services that may be of interest to you. You can decide to stop receiving these newsletters and marketing materials at any time by clicking in the links provided to you in the emails we send you. You are also welcome to speak to us direct to advise us on how you would like to receive further information on our news and services.

Linking to and sharing data with third parties

We do not give your information to third parties.

If you follow links from our websites, media, blogs and emails which take you to third party media and websites then please read their own cookie policy and privacy policy to ensure you understand how they may use your data.

Agents & Partners

We employ other companies and people to perform tasks on our behalf and need to share your information with them to provide the Services to you. Unless we tell you differently, FRT Ltd's agents and partners do not have any right to use personal data we share with them beyond what is necessary to assist us.



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Making Payments & Business Transfers

When you make payment to us for our services we will ask for you to make direct transfer to our account or make payment by card. We only accept card payments in person for security reasons.

The data we receive from your bank account when taking a transfer payment is not accessed by anyone other than our business bank and our principle accounting staff. Other staff have no access to this information and the information is never given to a third party.

Photography & Media

We do not allow use of photography, video and media during our training sessions and no unofficial photographs, videos or media recording may be taken or made of our staff without a pre-arranged media contract being arranged with you.

We take the safety and security of our clients and our staff very seriously and ensure that personal details should not be published in any form without our written permission. Should you wish to include information about our staff, employees, instructors or wider team you must make request in writing and we reserve the rights to refuse you.

Secure Data and Access

Some of the areas on our websites are password protected for VIP clients. If you have been given access to a password, you must not share the password with anyone.

As with all websites, the transmission of information via the Internet is not completely secure. FRT Ltd endeavors to protect personal data but FRT Ltd cannot guarantee the security of your data transmitted. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our platform; please understand that any transmission of data is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent any unauthorised access.



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Under 18s

We do not offer services directly to children. We do provide childrens' services in the context of providing educational learning to schools and associated services, these services are also available to families and to parents to purchase on behalf of their children.

No services are procured to under 18s without written and signed consent from a parent, guardian or teaching body such as school, youth association or college. All data held by FRT Ltd on any child we provide training or learning to will be provided in copy to the parent, guardian or education authority overseeing or procuring the services.

No media is taken of children during training and all childrens' services are delivered by highly experienced instructors with enhanced CRB checks, in a safe environment.

Children under 18 are not allowed to register with or use the Services, or submit personal data through the Services. We do not knowingly collect personal data from anyone under the age of 18. If we discover that we have collected personal information from a child under 18, we will delete that information as soon as reasonably possible and contact their parents or guardian should that information be available to us.

Policy Amendments or Alterations

Any amendments to this policy will be reflected in a new version of this policy which will be displayed in this location and overwrite the previous version.

If you have any queries or concerns regarding privacy on our Services or the Content, please send us a detailed message via our website.

WEBSITES

www.personalsafetylondon.com

At the time of writing this policy Personal Safety London is also respresented by a BT generated website www.personalsafetylondon.com utilising a Trendzer platform. For the cookie policy for that website please visit the link from the pop-up box on www.personalsafetylondon.com or visit Trendzer online.



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FURTHER INFORMATION

Personal Safety London is part of Five Rings Training Ltd. It is part of the Five Rings Training Group and is associated FRTFA and all Five Rings Training associated organizations.

Personal Safety London UK website www.personalsafetylondonuk.com and all Five Rings Training websites and all associated social media, blogs and apps' and use of Service is covered in this Five Rings Training Ltd Privacy Policy and in FRT Ltd Cookie Police. You should also read FRT Ltd Terms & Conditions.

Five Rings Training Limited a limited liability company incorporated in the United Kingdom, Company Number 06794087, registered office Kemp House, 152 City Road, London EC1V 2NX.

Five Rings Training Ltd is also referred to in this Privacy Policy as FRT Ltd, Five Rings Training, FRTFA, Five Rings Training Parties, we, our and us.

Changes to this policy will be added to this platform of information in this location. Five Rings Training Ltd reserves the right to vary this Privacy Policy to correctly reflect its services as and when it is appropriate to do so. Such changes are in the interest of informing our clients of how our services are being, and your usage, is being used in any updated method of online delivery and browsing. Changes will be effective from the date and time they are posted. Your continued use of the Services constitutes your agreement to all such changes.

Thank you for reading.

The Five Rings Training Team
www.fiveringstraining.com